

PRIM™

PREVENTION REQUEST
ISSUE MANAGER

The one-of-a-kind, real-time, automated suite of software tools designed to prevent issues from becoming, well... issues.

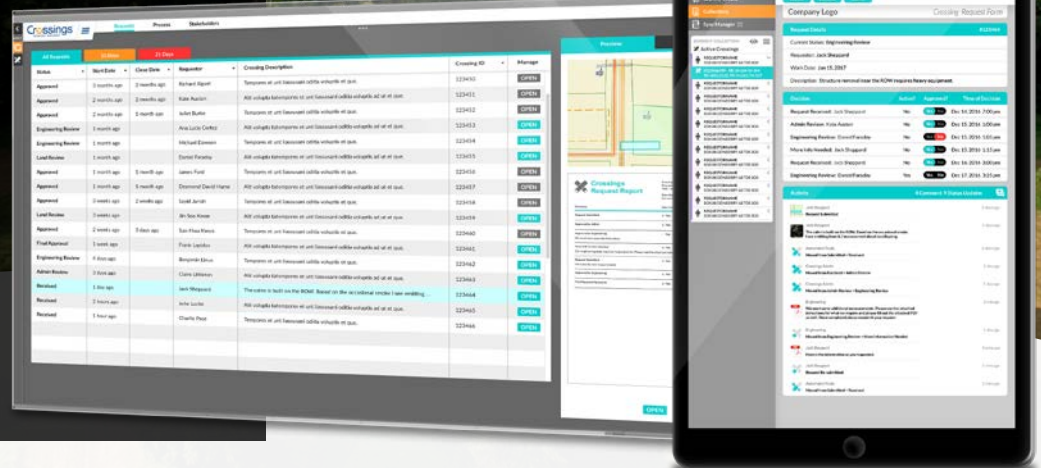
Antiquated methods of dealing with modern issues can rapidly escalate into major issues if they are not dealt with efficiently because of internal breakdowns of communication within large organizations.

Understanding this problem and the fundamental complexity involved, we've developed a unique set of software tools that fully automate the process of identifying, reporting and assigning issues.

Now team members can have the same real-time access to complete details, time-lines, and assigned tasks to key personnel... all at their fingertips, using mobile devices.



POLAR
TECHNOLOGY SOLUTIONS™



Automated Issue Management Workflow & Notification System

We fully understand that no one solution fits all, and so we've developed our workflow engine as the foundation for designing of customizable schemas that support your complex business processes and unique requirements.

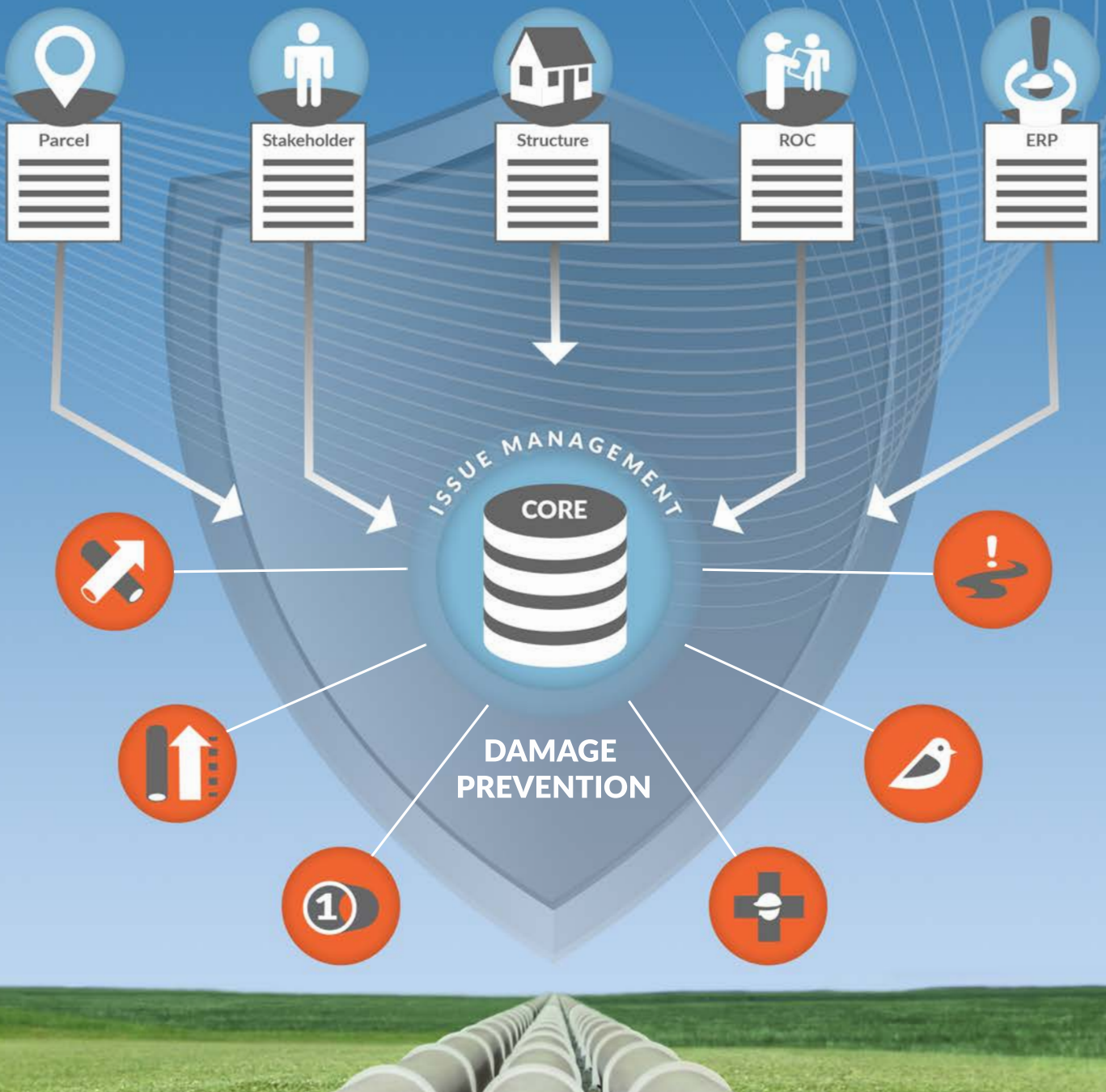
Upon this foundation we added a notification system that delivers your time-sensitive information to all stakeholders involved in issue resolution—whether they are requesters, pipeline employees, or any stakeholders that may be affected by a decision.

Connect with your audience using public-facing websites, designed to your needs for issues and requests. Submissions instantly appear in the **Prevention Request Manager** module integrated within the **CORE GIS Mapping Engine**.

For field work, **CORELink Mobile Issue Manager** provides the perfect mix of on-site inspection, issue review, and GIS drawing tools—allowing for quicker approvals of requests and more efficient issue resolution using the right mix of tools to help you meet regulatory obligations.

A partial list of capabilities includes:

- Customizable Workflow Engine schemas (.net)
- Issue/Request submissions via HTML5 Web Sites
- Fully integrated within **CORE GIS Mapping Engine** and **CORELink Mobile Issue Manager**
- Automated Notifications (Text and Email)
- Printable Documents & Forms for backup
- Fully Mobile: On- and Off-line Contacts
- Access Company and Shared Assets: Fixed & Mobile with associated documentation
- Access Contacts: Company, Regulatory, Service, etc.
- Access Stakeholders Information
- Access Content: reference procedures, documentation & workflows



Damage Prevention & Issue Resolution Suite. Everything required to help you manage complex processes associated with damage prevention and issue resolution is right at your fingertips within an Integrated & Centralized enterprise scale platform. And now, it gives you the flexibility of customizable workflow schemas, document reviewing and tracking, notifications and reporting—anytime and anywhere.

Here's a list of the modules we support:

Crossing and/or Encroachment Requests. Review above and below ground requests, integrated with geospatial data, enhanced insight of the request location, and customizable leading to improved decision making.

Class Location. Manage end-to-end pipeline class location surveying services, maintenance and operation group to assess whether the pipeline meets regulations.

High Consequence Areas. Visualize high consequence areas and ensuring that these areas are not negatively impacted by the operation of a pipeline or facility.

Pipeline Integrity. Maintain key information about the integrity of your assets and safety.

Endangered Species. Use specialized geospatial mapping and tracking initiatives to manage your endangered species initiatives by communicating your teams working in the field, with specialists, to ensure these precious creatures are protected.

Environmental Issues. Visualize how environmental issues impact your projects, whether during planning, construction, monitoring, or decommissioning and then create an integrated approach to manage environmental planning.

Worker Safety. Ensuring workers' safety is vitally important. Manage inspections of your facilities to ensure that your workers remain safe while working. Your teams can analyze this information and provide recommendation to enhance your existing protocols.

Customer Relations. Manage Issues raised by stakeholders using real-time tracking, response timers and notifications to following up in an efficient manner.