



Transforming IT Decisions into Competitive Advantage!

www.i-opentech.com

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i-open Tech Services

Introduction

The *i-open* team has extensive experience in delivering outsourcing and technical services, particularly in areas of IT infrastructure and communications strategy, implementation and support. In addressing client requirements *i-open* will leverage its key personnel expertise and provide a foundation to build a service designed to exceed expectations and provide high quality cost effective solutions.

Commitment

i-open Information Services is committed to servicing the Fraser Valley and is continually setting up processes and procedures to better service our customers. *i-open* Placement Services is confident that given the opportunity we can show what has made *i-open* a vendor of choice.

Reference Checks

i-open checks two supervisors and two peers to verify skills, dependability and personality to ensure a better-qualified candidate and also provide a technical interview with one salaried consultant to extensively screen the candidate's ability, in relation to the position.

Drug testing and criminal background investigations will be handled at client request.

***i-open* Professional Categories:**

- PROGRAMMERS
- SOFTWARE ENGINEERS
- LAN ADMINISTRATORS
- TECHNICAL WRITERS
- PROJECT MANAGERS
- SOFTWARE QA ENGINEERS
- NETWORK TECHNICIANS
- SOFTWARE DOCUMENTATION
- SYSTEMS ANALYSTS
- DATABASE ADMINISTRATORS
- SOFTWARE TESTERS
- BUSINESS ANALYSTS
- NETWORK ANALYSTS
- SYSTEM ADMINISTRATORS
- SOFTWARE/PC TECHNICIANS

Quality Control

***i-open* Tech Placement Services will use a series of control procedures to ensure the employees meet the client's requirements.**

- First day arrival meeting with customer, consultant and account representative.
- One week unconditional guarantee on all consultants.
- Service evaluation reports.
- Weekly quality control calls or visits.

i-open can provide technically qualified Data Processing personnel for your projects in accordance with your job specifications and program requirements.

Customers utilize *i-open* Technical and Business Professionals to:

- Save substantial administrative time by having *i-open* review resumes, allowing your supervisors to review the "selected" candidates.
- Save paid sick days (you are only billed for the hours worked).
- Handle special programming projects or cost plus projects.
- Supplement departments with high employee turnover.
- Save fringe benefit contribution (we pay them).
- Save costly hire and termination fees.
- Eliminate worker compensation claims.
- Eliminate unemployment claims.
- Reduce overtime expenses.
- Save advertising costs.
- Save payroll taxes.

Thus, you get experienced computer professionals when you need them and only for as long as you need them. There is no minimal time that a customer must guarantee business to *i-open* Technical Contract Services.

The crux of service at *i-open* is essentially:

1. TO PRECISELY DEFINE CLIENT'S CURRENT NEEDS, and
2. THE IDENTIFICATION OF AVAILABLE RESOURCES AND STRATEGIES TO SATISFY CLIENTS' CURRENT NEEDS.

